



The Claims Administration Benefits of Self-Insurance



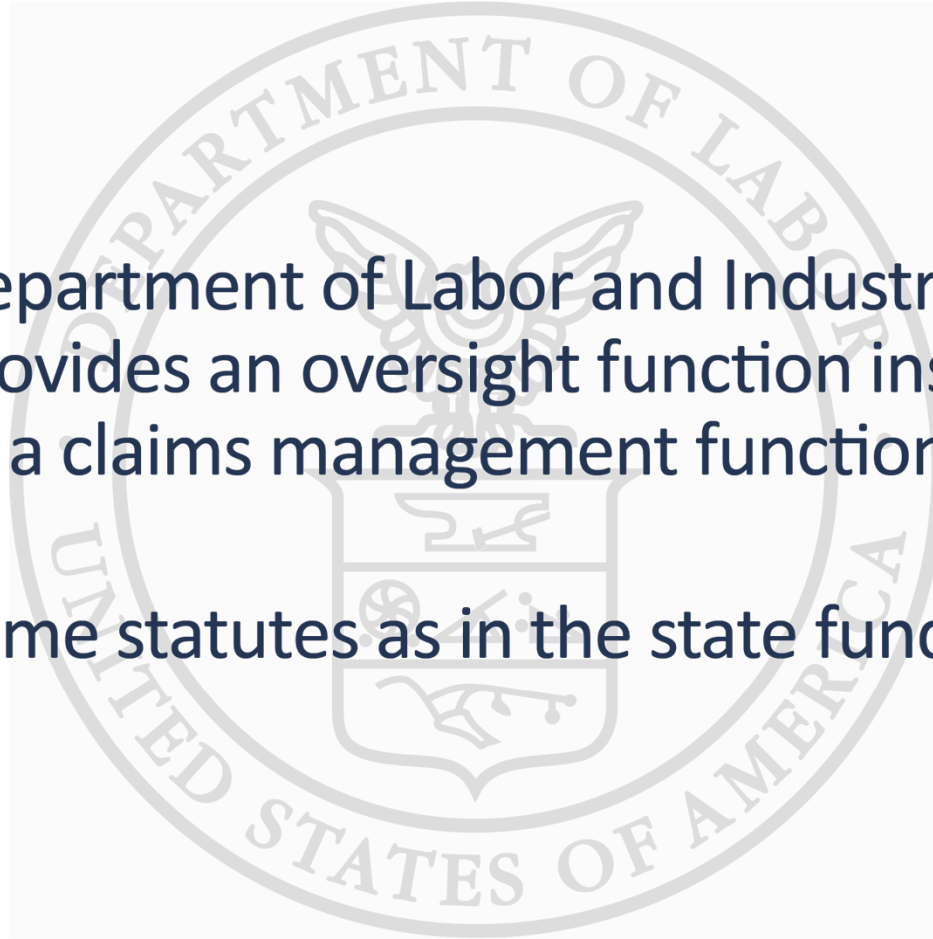
Phil Valdens, President
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Benefits of self-insurance claims management

- ✓ Department of Labor and Industries provides an oversight function instead of a claims management function
- ✓ Same statutes as in the state fund



Increased level of control throughout
the whole program



Control of who will handle your claims,
TPA vs. self-administration

Ability to be more proactive, aggressive and efficient in claims management



Ability to establish tone for how injured workers/
claims are going to be handled

Early Intervention / Initial File Work Up



- ✓ Address early return-to-work issues
- ✓ Develop a plan of action
- ✓ Initial claims management actions


Continuous cycle of claims management



HOW

**TO SELECT THE RIGHT TPA
MUCH WILL IT COST?
ARE CLAIMS HANDLED?
DOES TECHNOLOGY
IMPROVE SERVICE?**



-  Preferred provider networks
-  Utilization review
-  Fee scheduling
-  Independent medical examinations
-  Disability management



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