



Washington Self-Insurers Association

**50th Annual Conference 2021
DAY 1
June 9, 2021**

- 9:00 – 9:30 am **Welcome**
Matt Saxon, WSIA President, REI
Kris Tefft, Executive Director, WSIA
Lloyd Brooks, Training & Member Services, WSIA
- 9:30 -10:30 am **New Approaches to Worker Advocacy & Claims Management**
Susan Mellody, Manager, WC Tech Solutions, WC Claims Leadership, Helmsman Management Services
- 10:30 -11:30 am **The Latest Thinking on Comorbidities and Claims**
Michael Seise, Rph, ParmD, MBA, Optum
- 11:30 am - 12:30 pm **Course of Employment when Employment Happens Anywhere**
Shawna Fruin, Attorney, Reinisch Wilson Weier, PC
Jenn Truong, Attorney, Reinisch Wilson Weier, PC
- 12:30 – 1:00 pm **Lunch**
- 1:00 – 2:00 pm **Prevention 2021 – How do we prevent typical injuries in the new world of work?**
Ric Burd, Strategic Consulting Services, Inc.
- 2:00 – 3:00 pm **The 7 Habits of Highly Effective Claims Managers**
Krishna Balasubramani, Attorney, SBH Legal
Lloyd Brooks, Training & Member Services, WSIA
- 3:00 – 4:00 pm **50 Lifesavers: Proven Tips for Awesome Outcomes**
Kevin Kincade, Account Manager, Helmsman Eberle Vivian
Terri Nienkark, Workers' Compensation Program Manager, Seattle Children's Hospital
- 4:00 pm **Wrap-up and Closure**

50th Annual Conference 2021
DAY 2
June 10, 2021

- 8:45 – 9:00 am **Welcome**
- 9:00 -9:30 am **State of the System with Director Joel Sacks**
Joel Sacks, Director, Department of Labor & Industries
- 9:30 -10:30 am **Panel Discussion with BIIA Members**
Linda Williams, Chair, Board of Industrial Insurance Appeals
Jack Eng, Business Member, Board of Industrial Insurance Appeals
Isabel Cole, Labor Member, Board of Industrial Insurance Appeals
- 10:30 am - 12:00 pm **Panel Discussion with L&I SI Department**
Knowrasa Patrick, SI Program Manager
Brian Schmidlkofer, SI Compliance Manager
LaNae Lien, SI Claims Operations Manager
Starla Treznoski, SI Operations Manager
Brenda Heilman, Program Manager for Claims Administration
- 12:00 pm **Wrap-up and Closure**