

**WSIA Annual Conference
May 7, 2020**

Speaker Bios

Max Koonce

Chief Claims Officer, Sedgwick

Mr. Koonce is the Chief Claims Officer, for Sedgwick's Casualty Division. In this role, Koonce is responsible for product development and innovation, industry analysis and thought leadership, best practices and compliance standards, legislative and regulatory relationships, and continued involvement in client programs for Sedgwick's U.S. workers' compensation and liability lines of business. Prior to his current role, Koonce was the Managing Director responsible for Sedgwick's casualty retail business unit in which he oversaw program results and service execution across the company's retail customer base. This included use of innovation and technology to improve client outcomes and customer experience. Prior to joining Sedgwick, Koonce was senior director of risk management for Walmart Stores, Inc., the nation's largest private sector employer. In this role, he managed the retailer's domestic property and casualty claims program. He simultaneously served as president of Claims Management, Inc., Walmart's wholly owned third party administrator. An attorney by trade, Koonce was previously an administrative law judge for the Arkansas Workers' Compensation Commission and an appellate court justice for the Arkansas Court of Appeals. Koonce has served on various state self-insured association boards, as well as the National Council of Self Insurers (NCSI), and National Unemployment and Workers' Compensation (UWC). He continues to serve as a member of several local non-profit boards and industry risk management advisory boards. Koonce earned his BBA degree in economics from Harding University and his JD degree from the University of Arkansas in Little Rock. He is licensed to practice law in the State of Arkansas and is a member of the American and Arkansas Bar Associations.

Buz Minor

Esq., Executive Secretary of Ohio State Self-Insurers Association

Robert A. Minor, Esq. - Prior to his retirement on January 1, 2019, Buz Minor was a partner in the Columbus office of Vorys, Sater, Seymour and Pease LLP, and practiced in the area of labor and employment law. His practice included workers' compensation defense before the agencies and courts, assisting employers in obtaining self-insurance status and in resolving SI compliance issues, participation before the Ohio Supreme Court as amicus curiae, the defense of direct liability actions and employment intentional torts, and OSHA compliance and defense. Mr. Minor is the Executive Secretary of the Ohio Self-Insurers Association, serves on the Executive Committee of the National Council of Self-Insurers, and is a former President of the National Council. Mr. Minor is a frequent lecturer before national and state audiences on employer liability law and is recognized in The Best Lawyers in America.

Mark Walls

Vice President of Communications & Strategic Analysis, Safety National

Mr. Walls is currently the vice president of communications and strategic analysis with Safety National, where his focus is on industry education and monitoring workers compensation issues nationwide. In this role, he oversees thought leadership activities and external communications, including developing content for white papers, social media, webinars, and speaking engagements. The majority of his 25-year career has been on the claims side, giving him perspective into the day-to-day challenges faced by employers, insurers, and third-party administrators. In between jobs with Safety National, Mr. Walls served as workers compensation market research leader of Marsh's Workers' Compensation Center of Excellence. Mr. Walls is also the founder of the Work Comp Analysis Group on LinkedIn. With over 25,000 members, it is the largest online discussion community dedicated exclusively to workers compensation

issues. In addition, he is co-host of the "Out Front Ideas" educational series, is a frequent speaker at industry conferences, writes columns for a variety of sources, and is quoted regularly in multiple media outlets.

Kimberly George

Senior Vice President, Sedgwick

Ms. George is a senior vice president who works in corporate development, mergers and acquisitions, and health care at Sedgwick. She explores and works to improve Sedgwick's understanding of how healthcare reform affects its business models and product and service offerings. Ms. George previously served as Sedgwick's managed care practice lead. She joined Sedgwick in 2001, overseeing integrated disability medical programs and case management services. Prior to joining Sedgwick, Ms. George worked as a consultant within the 24-hour health and integrated disability management arena. She also held a leadership position with a large national managed care organization's case management division. Her career has focused on creating health and productivity programs for employers, impacting quality and cost of risk. Ms. George has been a registered nurse for 20 years. Although she began her career as a neuro-trauma nurse, she quickly transitioned to the insurance and benefits arena. Her experience in the cost-containment field spans nearly 20 years. Ms. George's roles in the property and casualty field include product development, national telephonic case management and utilization review oversight, and integrated disability management, as well as her previous position with Sedgwick as a managed care practice lead. Her insurance background includes workers compensation, short- and long-term disability, auto, liability, professional liability, longshore, and total absence management. Ms. George is a presenter and frequent speaker at national conferences and events. She is often featured in industry journals and publications and is a highly regarded authority in the managed care and workers compensation arena.

John Roach

Director of Cybersecurity, U.S. Dept of Energy Hanford

Tri-Cities based John Roach is Director of Cybersecurity for U.S. Dept. of Energy Hanford contractor Mission Support Alliance, and is CEO and founder of WholeStory, a human resources application that connects employers and workers based on a holistic profile of workers, taking into account soft skills and leadership aptitudes. Prior to his current roles, John was Vice President of IT Management and Head of Information Security for Permobil, an international manufacturer of medical devices that assist the disabled. He is a graduate of the University of Notre Dame and holds a master's degree from Gonzaga University.

Mary Daly,

Consulting Actuary, Oliver Wyman

Mary is a Principal in the Los Angeles office of the Actuarial Practice of Oliver Wyman. She provides consulting services to corporations and public entities who retain some or all of their insurance risk through large deductibles, self-insurance or captive insurance companies. Her clients range from Fortune 500 companies to small municipalities. Specifically, she helps organizations estimate their retained risk and better comprehend the underlying trends in their claims data. She has significant experience with workers compensation, general liability, auto liability, employment practices liability, product liability, professional liability, and other Property and Casualty insurance coverages. Mary is a Fellow of the Casualty Actuarial Society and a Member of the American Academy of Actuaries.

Rose Gundersen

VP of Operations & Retail Services, Washington Retail Association

Rose Gundersen, VP of Operations & Retail Services, Washington Retail Association. Rose has over 25 years of experience in various industries which include healthcare, banking and insurance. When serving in the position of Small Business Liaison Manager at Labor & Industries, Rose helped to create innovative programs that served that

community. She has worked with a wide-range of stakeholders inside and outside of government bringing to WR a diverse network of relationships. Rose's passion is in community outreach and in her spare time advocates for Washington trafficking prevention.

Joel Sacks

Director, Department of Labor & Industries

On January 16, 2013, Joel Sacks was appointed Director of the Washington State Department of Labor & Industries by Gov. Jay Inslee. L&I's mission is to "keep Washington safe and working." The agency administers a number of critical programs including the state's workers' compensation system and its occupational safety and health program. Before joining L&I, Joel worked more than seven years at the state Employment Security Department serving as Deputy Commissioner and Assistant Commissioner for the Budget, Policy and Communications Division. Prior to joining Employment Security, he was Deputy Director of Field Services at L&I. He also served four years at the Occupational Safety and Health Administration in the U.S. Department of Labor. Joel holds a bachelor's degree in political science from Haverford College and a master's degree in public administration from Syracuse University's Maxwell School of Public Affairs. He lives in Olympia with his wife and two daughters.

Kris Tefft

Executive Director, Washington Self-Insurers Association

Kris Tefft is the eighth Executive Director of the Washington Self-Insurers, joining WSIA in March of 2014. Prior to that, he was the General Counsel and Government Affairs Director for over ten years at the Association of Washington Business, where he was a lead voice for the business community before the Legislature, the Department of Labor & Industries, and the courts on labor and employment issues, including workers' comp and workplace safety. Kris will guide WSIA's governmental advocacy and public relations efforts, direct our events and educational programming, and represent WSIA in the courts as our general counsel. Kris is a graduate of Seattle University and the Notre Dame Law School, and lives in Olympia with his family.

Jim Nylander

SI Program Manager, Department of Labor & Industries

Jim Nylander is the current Program Manager of Self-Insurance. He previously served as the Compliance Operations Manager in the Self-Insurance program, where he managed the financial aspects of the self-insurance program, auditing of self-insured employers for compliance with Title 51, in conjunction with ongoing audit reform efforts, and various remedies such as focused training to assist employers in bringing their programs into compliance, or penalty assessments when employers are out of compliance. Just previous, Jim served as the Claims Operations Manager in the Self-Insurance program for about a year. This included oversight of claim and pension determinations and also management of day to day operations and transformation initiatives. Prior to that he served as the Operations & Quality Manager in the Legal Services program. This included operational oversight for Claim Appeals and Third Party Subrogation involving both State Fund and Self Insurance claims. Jim initiated lean principles for standard work in the section and developed a quality review process unique to Claim Appeals. Jim also worked as the Manager of the Third-Party subrogation unit for several years during which time he coordinated the development of an accounting system to ensure appropriate handling and distribution of third party recovery funds. Prior to that Jim worked in various positions in State Fund and Self-Insurance including a brief period with the Program Compliance section of Self-Insurance. Jim has been with L&I for 25 years. He has a BA degree in Economics from Central Washington University and an Associate in Risk Management (ARM) from the Insurance Institute of America.

Bob Wilson**President & CEO, WorkersCompensation.com**

Bob Wilson is a founding partner, President & CEO of WorkersCompensation.com. He is an experienced presenter for the workers' compensation industry and is the author of "From Bob's Cluttered Desk", a blog repeatedly named as a top workers' compensation blog by LexisNexis. Additionally, he has been named one of the "50 Most Influential People in Workers' Comp" by the SEAK National Workers' Compensation and Occupational Medicine Conference. Known for an extraordinary sense of humor, his presentations reflect both entertaining and practical advice for both people managing claims as well as the people "picking up the tab". Bob serves on the Advisory Board for Kids' Chance of America, Inc., as well as the Board of Directors for Kids Chance of Florida, Inc. He resides with his wife in Sarasota, FL.
