

# Lights! Camera! Action!

*Setting the Stage for Success*

WSIA's 45th Annual Conference

The Davenport Grand Hotel

May 4-6, 2016

Spokane, Washington



GRAND  
HOTEL

# Welcome to Spokane!

#WSIA16 | Lights! Camera! Action!

Our 45th Annual Conference  
Let's set the stage for success!



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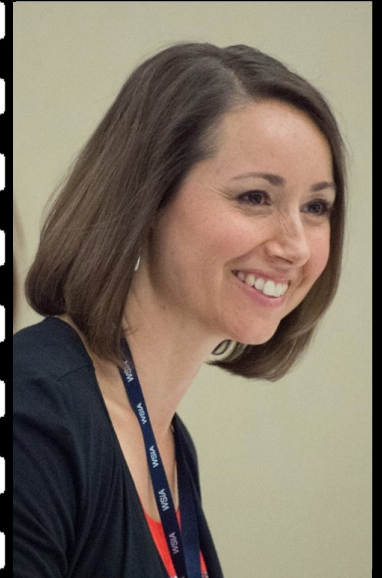
# SCHEDULE AT-A-GLANCE

## THURSDAY, MAY 5

7:30 a.m.	Breakfast & Exhibition Opens
8:30 a.m.	Welcome
8:45 a.m.	General Session — Legislative
9:15 a.m.	General Session — Keynote
10:15 a.m.	Networking Break
10:45 a.m.	Learning Labs
11:45 a.m.	Lunch, Elections & Golf Recap
1:00 p.m.	Learning Labs
3:15 p.m.	Networking Break
3:45 p.m.	General Session — Return to Work
4:45 p.m.	Break
6:00 p.m.	Reception
7:00 p.m.	Dinner, Awards & Dancing

## FRIDAY, MAY 6

8:00 a.m.	Breakfast
8:30 a.m.	General Session — L&I
9:30 a.m.	General Session — National
10:30 a.m.	Break
11:00 a.m.	General Session — Safety
12:00 p.m.	Lunch and Closing Ceremony



# GENERAL SESSION SPEAKERS



## **JENNIFER SADDY | American Airlines**

2015 Risk & Insurance Magazine “Teddy” Award Winner Jennifer Saddy is Director of Workers’ Compensation for American Airlines, overseeing a program serving over 100,000 employees around the globe. She kicks off Thursday’s general sessions with a discussion on how to build an award winning workers’ comp program, drawing on over 16 years’ experience in the industry.



## **JENNIFER CHRISTIAN, MD, MPH | Webility Corp.**

Dr. Jennifer Christian is co-founder, president and chief medical officer of Webility Corporation. Board certified in occupational medicine and a leader in the American College of Occupational & Environmental Medicine, Dr. Christian has a passion for interpreting business to medicine and vice versa. She will share her perspective on preventing needless work disability.



## **JOEL SACKS | Department of Labor & Industries**

Joel Sacks is in his fourth year as Director of the Department of Labor & Industries, overseeing the management and performance not only of the State Fund and self-insured workers’ compensation system and occupational safety and health regulations, but also numerous other labor and workplace programs. Director Sacks will update us on the Department’s latest initiatives.



## **TOM HEBSON | Safety National**

Tom Hebson is Vice President for Product Development and Government Relations for Safety National Casualty Corporation, a leading nationwide excess insurer for self-insured employers. Tom is going to discuss the national picture for workers’ compensation, identifying trends and emerging developments that could affect us here in Washington.



## **TRAVIS PENDELL | Spokane County Sheriff’s Office**

Crime prevention Deputy Travis Pendell, a 17-year veteran of the Spokane County Sheriff’s Office, is a frequent speaker and educator on crime prevention topics, including workplace violence. He’s going to walk us through prep for dealing with extreme emergencies at work, like hostile individuals and shooters.

# CONFERENCE AGENDA

## Thursday, May 5

### Facilitators:

Saada Gegoux, City of Tacoma  
Nicole Tedrow, Eims Graham, PS  
Nicole Tedrow, Associated Industries

- 7:30 am – 8:30 am**      **Registration, Breakfast & Exhibition Opens**  
Breakfast brought to you by Gold Sponsor Safety National
- 8:30 am – 8:45 am**      **Welcome**  
(Grand Ballroom A)  
Gavin Cooley, Chief Financial Officer, City of Spokane
- 8:45 am – 9:15 am**      **State & National Legislative and Regulatory Updates**  
(Grand Ballroom A)  
Brought to you by Silver Sponsor Pratt, Day & Stratton  
Kris Tefft, Executive Director, Washington Self-Insurers Association  
Dave Kaplan, Executive Director, National Council of Self-Insurers
- A brief overview of the recently completed Washington State legislative session, as well as look at national public policy developments affecting workers' compensation.
- 9:15 am – 10:15 am**      **Creating an Award Winning Workers' Comp Program**  
(Grand Ballroom A)  
Brought to you by Silver Sponsor Law Office of Gress & Clark  
Jennifer Saddy, Director of Workers' Compensation-Corporate Insurance & Risk Management, American Airlines
- Learn from a workers' compensation executive at the world's largest airline, 2015 Risk & Insurance magazine "Teddy" Award winner Jennifer Saddy, who oversaw the successful integration of US Airways and American Airlines programs covering over 100,000 employees globally.
- 10:15 am – 10:45 am**      **Networking Break**  
Brought to you by Silver Sponsor Reeve Shima, P.C.

10:45 am – 11:45 am

## LEARNING LABS 1-3

Brought to you by Silver Sponsor Sather, Byerly & Holloway, LLP

### Today's Learning Labs are offered on three tracks :



Claims



Health Care



Legal & Regulatory

### The Forecast From Ground Level: An Injured Worker's Perspective

(Cedar Ballroom)

Lauren Denahy, Principal, Willamette Nurse Consultant Group  
Mr. David Drake



A powerful discussion, including the injured worker's perspective, of how good case management and good communication can lead to a successful return to work outcome.

### The Healthcare Shadow: How Has It Impacted Workers' Compensation?

(Birch Ballroom)

Esther Becker, ACAS, MAAA, Oliver Wyman Actuarial Consulting



How is the rising cost of health care affecting workers' compensation?  
Are costs being shifted into (or out of) comp?

### Spotlight on Self-Insurance (Grand Ballroom A)

Jim Nylander, Self-Insurance Program Manager,  
Department of Labor & Industries  
Brian Schmidtkofer, Self-Insurance Compliance Manager,  
Department of Labor & Industries  
Kelli Zimmerman, Self-Insurance Training Manager,  
Department of Labor & Industries



The absolute latest word on program initiatives including the forthcoming SIRAS system and medical data collection, training, and audit reform.

11:45 am – 1:00 pm

### Lunch—WSIA Announcements and Election of Officers; Golf Tournament Awards

(Grand Ballroom B)

Brought to you by Platinum Sponsor Occupational Health  
Solutions, Inc.

WSIA members, please come ready to vote on the association's officers for the next year; hear WSIA announcements; and congratulate Wednesday's golf tournament prize winners!

To vote on officers, grab your voting card at the registration desk on the way in to the ballroom for lunch.

1:00 pm – 2:00 pm

## LEARNING LABS 4-6

Brought to you by Silver Sponsor Therapeutic Associates, Inc.



### Spotlighting Vocational Improvement: The New Vocational Law, and Employer Best Practices

(Cedar Ballroom)

JR Wyatt, Vocational Rehabilitation Counselor, OSC Vocational Systems, Inc.

Oona Timmons, RN, Nursing Supervisor, Avista Corp.

VRC JR Wyatt and Avista's Oona Timmons will talk about recent changes to vocational rehabilitation laws and practices, as well as tips for designing an employer program to get workers back on the job.



### Physiatry and Workers' Comp

(Birch Ballroom)

Dr. Dennis Chong, Objective Medical Assessments Corp.

Board certified Physical Medicine & Rehabilitation doctor Dennis Chong discusses the practice of physiatry as it relates to the medical management of occupational injuries.



### Marijuana in Washington

(Grand Ballroom A)

Ann Silvernale, Attorney, Holmes, Weddle & Barcott, P.C.

Dave Michaelson, Director of Separation Science & Toxicology, Pathology Associates Medical Laboratories

Learn from an attorney and former BIIA judge and a PAML scientist regarding the latest on case law, medical research and enforcement issues around the legalization in Washington of marijuana for both medical and recreational usage.

## On Social Media? Use **#WSIA16** to connect:



We're at @wsianews—use #WSIA16 to follow the conversation



Use #WSIA16 to share your conference photos



We're at /wsiasn — “like” us for updates, photos, and comments!

2:15 pm – 3:15 pm

## LEARNING LABS 7-9

Brought to you by Silver Sponsor Bohy Conratt LLP



### Get Your Erg-On!

(Grand Ballroom A)

Ellen Meyer, Founder and President, ergo SAVVY

Ellen will help guide you through ergonomics best practices that lead to healthy worksites. She will also have demonstrations and tips that can be used by everyone in any work place.



### Psychiatric Claims Management: Has it Changed in Washington with the new DSM V?

(Cedar Ballroom)

Brian Grant, M.D., President & Medical Director, Medical Consultants Network, LLC

Dr. Grant will discuss how recent changes to the Washington Administrative Code related to mental health issues, including adoption of the latest edition of the Diagnostic and Statistical Manual, can and should affect claims management involving these conditions.



### Workers' Comp amidst the Disability Laws

(Birch Ballroom)

Krishna Balasubramani, Attorney, Sather, Byerly & Holloway, LLP

Management of workers' compensation disability from a leave management, anti-discrimination, and human resources perspective can be a trap for the unwary and a consistent source of disputes and litigation. Attorney Krishna Balasubramani discusses how to management workers' comp leave amidst the patchwork of state and federal disability protections that also affect injured workers.

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## Raffle Tickets for Sale Thursday and Friday!

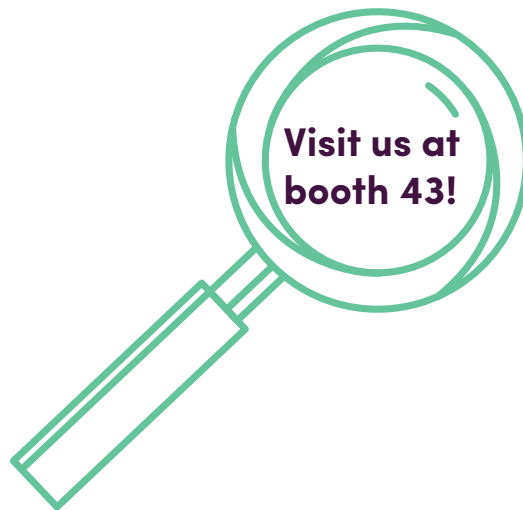


WSIA is a proud supporter of Kids' Chance of Washington, a not-for-profit organization that provides scholarship support to the children of workers severely disabled or killed on the job. Kids' Chance is funded entirely through voluntary contributions.

Be on the lookout for WSIA members selling tickets for a 50/50 raffle drawing to be held at lunch on Friday, or stop by Eims Graham's Booth 32 in the Exhibition Hall to get a ticket. And listen for word of a WSIA-hosted Kids' Chance fundraiser coming this fall!



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means taking a **second look** at what  
you're presenting to your audience.



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3:15 pm – 3:45 pm

### Networking Break

Brought to you by Silver Sponsor Ann Silvernale of Holmes, Weddle & Barcott, P.C.

3:45 pm – 4:45 pm

### Job Loss After Injury or Illness: Making Stakeholders More Accountable

(Grand Ballroom A)

Brought to you by Silver Sponsor Broadspire

Jennifer Christian, M.D., MPH, Webility Corporation

Drawing upon her expertise in occupational medicine, Dr. Christian, president and chief medical officer of Webility Corporation, will discuss why all stakeholders have a vested interest in improved return to work outcomes, and how to make it happen.

4:45 pm – 6:00 pm

### On Your Own

6:00 pm – 7:00 pm

### Networking Reception & “Red Carpet Arrival”

(Ballroom Lobby)

Brought to you by Platinum Sponsor MEDPlus Health Solutions

Snap a pic on the red carpet and then join us for an hour of networking and refreshments before dinner.

7:00 pm – 10:30 pm

### Dinner, Awards, and Dancing

(Grand Ballroom B)

Brought to you by Diamond Sponsor Medical Consultants Network



# WSIA Awards

## The Chet Diehl Award

In 2012, on the 40th Anniversary of self-insurance in Washington, the WSIA Board of Directors announced the initiation of the Chet Diehl Award for Distinguished Service to the Washington self-insured community. This award, named for the first President of WSIA, is intended to acknowledge the recipient's effort and express appreciation for dedication of the workers' compensation profession in the State of Washington. These are people who are role models for many of us. They have shown integrity and professionalism in dealing with peers, injured workers and L&I. They have made a lasting contribution to our community over many years.

### Past Chet Diehl Award Recipients

2012 Natalie DuPree  
2013 Gary Atwood  
2014 Bob Haugen  
2015 Grace Casey

Who will be awarded the 2016 Chet Diehl Award?  
Find out at Thursday night's dinner presentation!

## The President's Evergreen Award

Not necessarily awarded every year, the WSIA President's Evergreen Award, initiated in 1994, is given to honor an individual's knowledge, accomplishments, and efforts on behalf of the self-insured community and Washington's workers' compensation system generally.

It is WSIA's "lifetime achievement" award.

### Recent Evergreen Award Recipients

2009 Calhoun Dickinson  
2010 Donna Egeland  
2011 Tina Coakley  
2013 Beverly Simmons

Who will receive the 2016 President's Evergreen Award?  
Find out at Thursday night's dinner presentation!

- 8:00 am – 8:30 am**      **Breakfast Buffet and Exhibition Opens**  
Breakfast brought to you by Silver Sponsor J. Donley & Assocs.
- 8:30 am – 9:30 am**      **Action in Olympia**  
Brought to you by Silver Sponsor CorVel  
(Grand Ballroom A)  
Joel Sacks, Director, Department of Labor & Industries
- Director Sacks presents his annual report to the self-insurance community on the Department's latest priorities, and takes your questions.
- 9:30 am – 10:30 am**      **National Workers' Compensation Trends**  
(Grand Ballroom A)  
Brought to you by Silver Sponsor Evans, Craven & Lackie, PS  
Tom Hebson, Vice President-Product Development and Government Relations, Safety National
- From his vantage point as a national government relations executive for a major risk management and insurance company, Tom will discuss trends occurring around the country in the workers' compensation market, allowing for an assessment of how new developments may drive policy in Washington State.
- 10:30 am – 11:00 am**      **Networking Break**
- 11:00am – 12:00 pm**      **Active Shooter Survival: Living Through Your Worst Nightmare**  
(Grand Ballroom A)  
Brought to you by Silver Sponsor Law Office of Robert M. Arim  
Travis Pendell, Crime Prevention Deputy, Spokane County Sheriff's Office
- Crime Prevention Deputy Travis Pendell will discuss critical concepts for keeping employees safe by planning, recognizing, and avoiding the risk of active shooter and other hostile/emergent behavior in the workplace.
- 12:00pm**      **Recognition Lunch and Prize Drawings**  
(Grand Ballroom B)  
Brought to you by Gold Sponsor Amplifon Hearing Health Care

# Want a star on the WSIA Walk of Fame?

## Join a Committee!

- > Legislative
  - > Legal
  - > Safety
- > Membership & Marketing
- > Conference Planning
- > Regional Meetings

more info at [www.wsiasn.org/about/committees](http://www.wsiasn.org/about/committees)

## A Special Thanks to WSIA's 2015-16 Board of Directors

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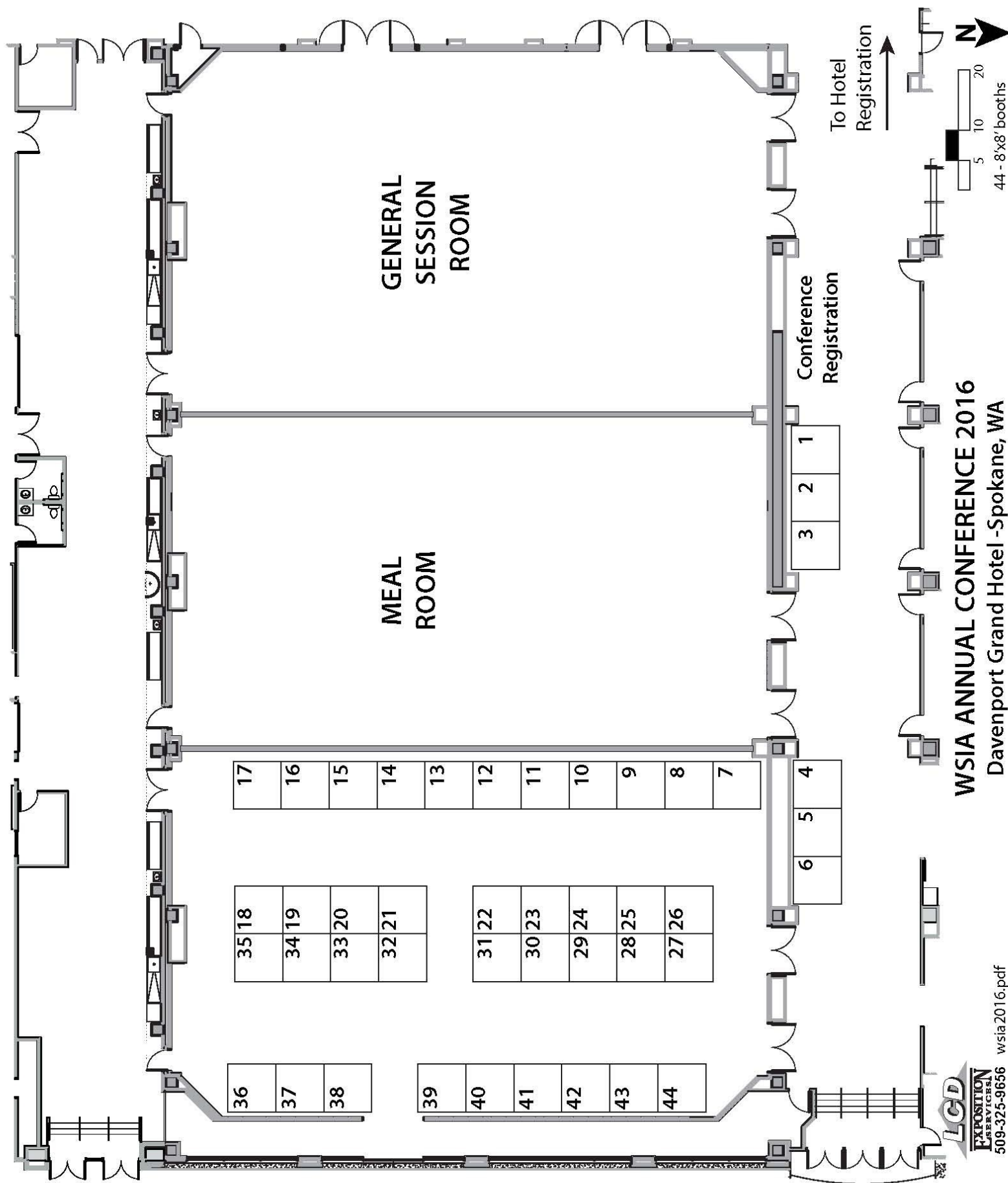
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No.	Company	No.	Company
1	MEDPlus Health Solutions	23	Matrix Absence Management
2	MES Solutions	24	Occupational Health Solutions, Inc.
3	Objective Medical Assessments Corp.	25	CHC Services
4	Digistream Investigations	26	McDonald & Associates
5	Miles Investigations	27	ExamWorks
6	Inland Medical Evaluations	28	U.S. HealthWorks
7	Amplifon Hearing Health Care	29	EPI Rehab
8	Equian	30	Vocational Connections
9	Sather, Byerly & Holloway, LLP	31	Performance Work Rehabilitation
10	One Call Care Management	32	Eims Graham, PS
11	HOMELINK	33	GENEX Services
12	RET Physical Therapy Group	34	Poth Investigations
13	impartial	38	Access On Time
14	Department of L&I Self-Insurance	39	Therapeutic Associates
15	Department of L&I DOSH	40	Coventry
16	Inquest Services Northwest	42	Medcor
20	Optum	43	Medical Consultants Network
21	Sunrise Medical Consultants	44	Flynn Law Group, LLC
22	People's Injury Network NW		



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The Washington Workers' Compensation Professional (WWCP) Designation  
Session 1: May 17-18, 2016 | Session 2: June 20-21, 2016



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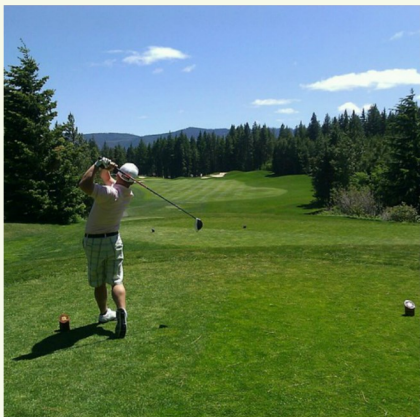
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# WSIA's 46th Annual Conference May 10-12, 2017



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