



Washington Self-Insurers Association

WSIA 48th Annual Conference
“Superheroes of Comp”
Wednesday, May 15th, 2019

- 9:00 am – 2:00 pm **Golf Tourney: Tacoma Country & Golf Club**
- 1:00 pm – 5:00 pm **Exhibitor Set Up**
- 6:30 pm – 11:00 pm **WKMCB 30th Anniversary Reception**
El Gaucho, Tacoma ([RSVP requested](#))

Thursday, May 16th, 2019

- 7:30 am **Registration, Breakfast Buffet, Exhibit Booths Open**
- 8:00 am – 8:30 am **WSIA Business Meeting & Election of Officers**
- 8:30 am – 9:30 am **A visit with the Director**
The Department of Labor & Industries' Joel Sacks joins us for an interactive hour highlighting the Department's latest initiatives and hearing from you on your perspectives and challenges.
Joel Sacks, Director (Department of Labor & Industries)
- 9:30 am – 10:30 am **Keynote: #WordsMatter (and so do actions & attitudes)**
Words, and attitudes, have consequences. When it comes to employers and employees, and workers' compensation payers and claimants, an adversarial relationship in word and/or deed is counterproductive. What can WC Superheroes do differently to use our powers for the Good? This interactive presentation will present some guiding principles and real-life examples in establishing a culture where #WordsMatter.
Mark Pew, Sr. Vice President (Preferred Medical)
- 10:30 am – 11:00 am **Networking Break**

11:00 am – 12:00 pm

LEARNING LABS 1-3

- **Biomechanical Science for Video Surveillance**
Theodore J. Becker, PhD (EPI Rehabilitation)
- **It Comes Down to Fairness: Preventing Retaliation Claims**
Kara Craig, Labor & Employment Attorney (Vigilant)
- **Managing Mental Health and Stress Claims**
Aaron Bass, Attorney (Sather Byerly & Holloway)
Sarah Cohen, Attorney (Sather Byerly & Holloway)

12:00 pm – 1:00 pm

Awards Luncheon

1:00 pm – 2:00 pm

LEARNING LABS 4-6

- **Empowering Claims Managers: Insights into the Brain of the Nurse Case Manager**
Tricia Daniel, RN, WWCP (NurseWorks Northwest)
Denice Loken, BSN, RN, WWCP (NurseWorks Northwest)
Rachel Brown, RN, WWCP (NurseWorks Northwest)
- **Motivational Interviewing Skills to Facilitate Worker Recovery**
Mark Pew, Sr. Vice President (Preferred Medical)
- **L&I's New Willful Misrepresentation Guidelines**
Tylar Edwards, Sr. Deputy Prosecuting Attorney
(King County)

2:15 pm – 3:15 pm

LEARNING LABS 7-9

- **CRSSA Success – Avoiding the Common Application Pitfalls**
Debra Hatzialexiou, Program Manager/Legal Services (Department of Labor & Industries)
- **Rules Modernization Update**
Jim Nylander, SI Program Manager (Department of Labor & Industries)
LaNae Lien, SI Operations Manager (Department of Labor & Industries)
Brian Schmidlkofer, SI Compliance Manager
(Department of Labor & Industries)

Kelli Zimmerman, SI Training Supervisor
(Department of Labor & Industries)

- **Wielding the Lasso of Truth (What to do about untruthfulness in a claim)**
Timothy Reeve, Attorney (Reeve Law Firm)

3:15 pm – 3:45 pm

Networking Break

3:45 pm – 4:45 pm

Afternoon Keynote: Starbucks' Exceptional Employee Advocacy

Starbucks has reevaluated its self-insurance program and turned it into an award-winning, employee-oriented machine, helping drive down workers' comp reserves by more than \$50 million over three years and earning it a 2018 Teddy Award. This presentation will share the story and insights from creating exceptional employee advocacy.

Noreen Olson, RN, Manager, Claims and Risk Management (Starbucks)

Linda Forsberg, Sr. Worker Compensation Specialist (Starbucks)

4:45 pm – 6:00 pm

Afternoon Break

6:00 pm – 7:00 pm

Networking Reception

7:00 pm – 10:30 pm

Dinner Banquet and DJ entertainment

Friday, May 17th, 2019

8:00 am - 8:30 am

Breakfast Buffet and Exhibit Booths Open

8:30 am – 9:30 am

Vader Voc

A long time ago in a galaxy far, far away... an injured worker entered the vocational retraining process. The landscape may be grim and the hurdles great but join us on the journey to employability. Washington Attorney Casondra Albrecht and Oregon Attorney Rebecca Fey compare and contrast vocational options in Oregon and Washington based on an injury sustained in a Star Wars episode.

Casondra Albrecht, Attorney (Reinisch Wilson Weier)

Rebecca Fey, Attorney (Reinisch Wilson Weier)

9:30 am – 10:30 am

Superhero Health in the Line of Duty

Hear from law enforcement and firefighter leadership about how their teams are trained to support and care for their own after experiencing traumatic events in the line of duty.

Sgt. John Branham (Tacoma Police Department)

Dr. Neil Kirkpatrick (Tacoma Police Department)

Lt. Nels Chandler (Tacoma Fire Department)

10:30 am – 11:00 am

Networking Break

11:00 am – 12:00 pm

Collaborative Care in Workers' Recovery

Dr. Paul Ciechanowski, MD reviews the recent national trend using collaborative care as a cost-effective approach to improving care quality and outcomes in addressing mental health and medical conditions. Based on his experience in conducting clinical research trials and implementing this model of care, Dr. Ciechanowski demonstrates how we can begin to apply collaborative care best practices, such as registries, mental health screening, team-based approaches and measurement-based care in occupational settings.

Paul Ciechanowski, MD, MPH (UW Medicine)

12:00 pm – 2:00 pm

Recognition Lunch & Prize Drawings