



Workers' Compensation Claim Professional

Approach Management Services is an industry leader in workers' compensation and risk management services. We are committed to comprehensive injury prevention through customized risk management solutions.

Job Title: Retro Coordinator

Why is Approach a Top Washington State Employer?

Approach was founded in 1992 with a focus and commitment to claim, safety and risk management.

We administer seven of the top performing retrospective rating groups in WA State; representing diverse industries, such as construction, transportation, manufacturing and retail/professional services.

We have refunded over \$450 million in retro refunds to our more than 4,300 clients. Since inception, Approach has managed over \$1.5 billion in premium.

For more information about us, please visit our website at www.approachms.com.

What's Your Contribution as a Claims Professional?

By joining our team, you'll be in charge of serving our network of top-rated employers in Washington State in the adjudication of workers' compensation claims and risk management in a fast-paced, results-driven, multi-tasking environment.

You will be part of a team effort in maintaining our outstanding performance in the workers' compensation arena, including contributing your skill set for our ongoing growth and development in serving the needs of our clients.

We're Looking for Motivated, Client-focused Individuals Who:

- Get 'under the hood' with our clients and be passionate about providing superb customer service and leadership;
- Stay current with industry buzz and focus on ways to expand and apply that knowledge both internally and externally;
- Are passionate about the details and proficient in utilizing their time and resources effectively;
- Function collaboratively within a team environment, yet are independently resourceful;
- Have a strong ability to negotiate in a positive manner and implement claims resolution activities proactively;

- Have a keen eye for understanding the financial impact of decisions made, while harnessing the ability to strategize for long-term performance and/or impact;
- Maintain a responsible attitude aimed at securing positive outcomes, while focusing on the overall financial objectives, and;
- Have a passion for learning and/or building experience in the adjudication of workers' compensation claims in WA State.

Your Preferred Experience:

Four-year college degree is preferred or an equivalent of two years claim management experience.

What Makes our Compensation and Benefits Unique?

We offer a competitive salary DOE; comprehensive benefit package, including full, premium paid medical insurance for the employee and dependents, to include medical, dental and vision plan options; profit sharing and 401K program coverage with employer match.

We typically offer an annual bonus, based on tenure and performance. In addition, we offer financial incentive contests annually to emphasize teamwork and reward successful financial goal completions.

Our central Seattle location has frequent bus service at the door, is just 3 blocks from the new First Hill Streetcar, and offers free off-street parking. Our Lacey office is located in a state-of-the-art building near I-5, also with free parking. We provide a mobile technology package to employees and access to transit subsidies.

Employees receive PTO (vacation and sick) as well as extended holidays that support our employees in their work/life balance.

As an organization, we support our employees in their endeavors to continue their knowledge in the industry. We strive to offer ongoing internal and external educational opportunities. Employees also have the unique opportunity to develop their speaking and training skills through our popular Claims 101™ and Brain Trust educational programs.