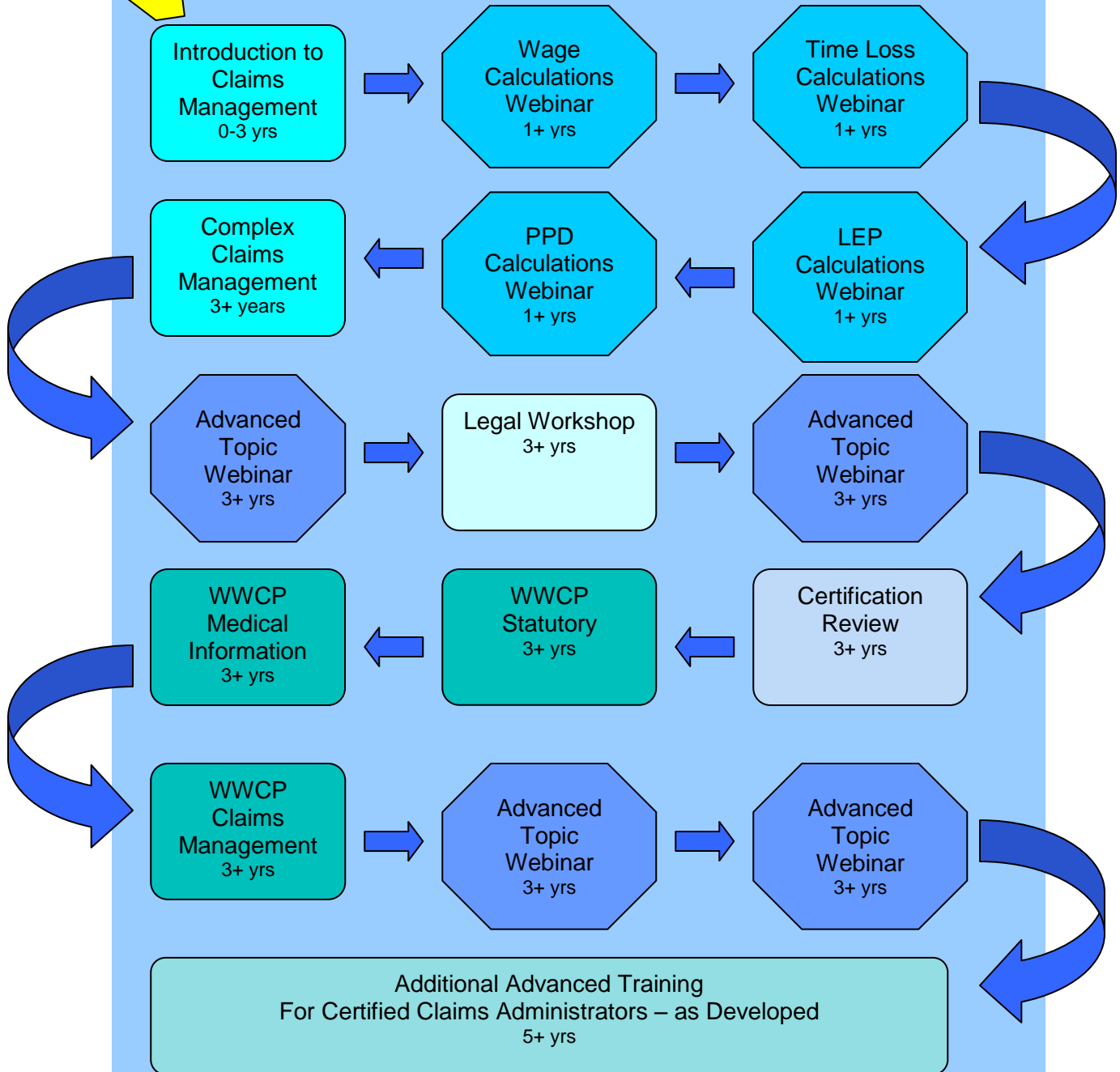


# IIU's Training Path to Success

## A Guide for Professional Claims Development

Start



# IIU's Training Path to Success A Guide for Professional Claims Development

## Answers to your Questions

### **What is the purpose of the flowchart?**

The Training Path flowchart is designed to be a guide for claims professionals seeking to further their claims education and meet their professional development goals. The chart lists the training programs offered by WSIA, under our Industrial Insurance University umbrella, in the order we recommend they be taken – from the most introductory courses to the most complex. Of course, you are not required to take these courses in the order outlined. For example, you may be ready to take the “Certification Review Course” earlier than shown on the path, or later than shown. This is a guideline to assist you; however, the subject matter and instruction will mirror the experience level noted.

### **Reading the flowchart:**

The chart is coded to make it easy to distinguish the type of course. The rectangular shapes are the in-person, classroom style courses. The octagon shaped ones are the webinar style courses. The color coding signifies courses of a similar type or courses in a series. The key under the course name indicates the expected experience level of those attending the course.

### **How do I use the flowchart?**

If you are new to the workers' compensation industry, your first course should be “Introduction to Claims Management” which will provide you with a basic understanding of the components of minor time loss claims, along with the terminology, forms, rules and laws that apply to such claims. Following the path, you will then come to the four “Calculations Webinars” which should be taken next. Continue following the arrows as you advance in your development.

### **What if I am not new to workers' compensation?**

If you have been in the industry for awhile and have taken some classes, we suggest you review the courses and determine which ones you have already taken and then go back to the first one along the path that you haven't yet taken. Take that course and then continue along the path from there, skipping any courses you have already completed or re-taking them if you need a refresher.

### **What does the last rectangle “Additional Advanced Training for Certified Claims Examiners as Developed” signify?**

Your WSIA Training Coordinator is in the process of developing some additional courses for certified claims administrators. These courses will be added to the path as they are developed and available to you. If you have topic ideas you wish to share, please email those to [bonnie.prater@wsiasn.org](mailto:bonnie.prater@wsiasn.org).