



**The adjudicator must deny the informal request if the completed reopening application or supporting medical is not received within 90 days of the date the informal request was received by the department or self-insured employer.**

**3. A reopening application must not be denied solely for incomplete information.**

The adjudicator must attempt to obtain additional information to make a decision.

**4. The adjudicator must determine if there is proof of aggravation.**

Aggravation is the worsening of the condition caused by the industrial injury or occupational disease since the last order closing the claim or denying reopening.

To prove aggravation, the worsening must be:

- Substantiated by objective medical findings;
- Causally related to the industrial injury or occupational disease; **and**
- Between the last claim closure or reopening denial and the worker's current reopening request.

**5. The adjudicator may reopen a claim up to 60 days before the date the application was received by the department or self-insured employer.**

A claim cannot be reopened before the date of first treatment or more than 60 days before the reopening application is received.